



Patent
Attorney's Docket No. 009683-379

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of)
)
Fumino Okamoto et al.) Group Art Unit: 2167
)
Application No.: 09/904,528) Examiner: Unassigned
)
Filed: July 16, 2001)

For: SYSTEM AND METHOD CAPABLE OF)
APPROPRIATELY MANAGING)
CUSTOMER INFORMATION AND)
COMPUTER-READABLE RECORDING)
MEDIUM HAVING CUSTOMER)
INFORMATION MANAGEMENT)
PROGRAM RECORDED THEREIN)

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SEP 20 2001
Group 2100

INFORMATION DISCLOSURE STATEMENT

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

In accordance with the duty of disclosure as set forth in 37 C.F.R. § 1.56, Applicants hereby submit the following in conformance with 37 C.F.R. §§ 1.97 and 1.98. Pursuant to 37 C.F.R. § 1.98, a copy of each of the documents cited is enclosed.

Foreign Patent Documents


<u>Patent Number</u>	<u>Country</u>	<u>Date of Publication</u>
2000-200357	Japan	July 18, 2000
11-328266	Japan	November 30, 1999
08-161500	Japan	June 21, 1996
08-055133	Japan	February 27, 1996

The documents are being submitted within 3 months of the filing or entry of the national stage of this application or before the first Office Action on the merits, whichever is later, therefore no fee or certification is required under 37 C.F.R. § 1.97(b).

To assist the Examiner, the documents are listed on the attached form PTO-1449. It is respectfully requested that an Examiner initialed copy of this form be returned to the undersigned.

Respectfully submitted,

BURNS, DOANE, SWECKER & MATHIS, L.L.P.

By: 
James A. LaBarre
Registration No. 28,632

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Date: 9/19/01, 2001



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Examiner: Unassigned

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**INFORMATION DISCLOSURE STATEMENT
TRANSMITTAL LETTER**

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

Enclosed is an Information Disclosure Statement and accompanying form PTO-1449 for the above-identified patent application.


- ☒ [X] No additional fee for submission of an IDS is required.
- ☐ [] The fee of \$180.00 (126) as set forth in 37 C.F.R. § 1.17(p) is also enclosed.
- ☐ [] A certification under 37 C.F.R. § 1.97(e) is also enclosed.
- ☐ [] A certification under 37 C.F.R. § 1.97(e), and the fee of \$180.00 (126) as set forth in 37 C.F.R. § 1.17(p) are also enclosed.
- ☐ [] Charge \$_____ to Deposit Account No. 02-4800 for the fee due.
- ☐ [] A check in the amount of \$_____ is enclosed for the fee due.

The Commissioner is hereby authorized to charge any appropriate fees under 37 C.F.R. §§ 1.16, 1.17 and 1.21 that may be required by this paper, and to credit any overpayment, to Deposit Account No. 02-4800. This paper is submitted in duplicate.

Respectfully submitted,

BURNS, DOANE, SWECKER & MATHIS, L.L.P.

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Date: September 19, 2001

APPLICATION NO.
09/904,528

INFORMATION DISCLOSURE STATEMENT BY APPLICANT

FILING DATE
July 16, 2001

GROUP
2167

SEP 19 2001

U.S. PATENT DOCUMENTS

[illegible]

FOREIGN PATENT DOCUMENTS

Examiner Initials	Foreign Patent Document		Country	Date of Publication (MM-DD-YYYY)	Translation	
	Number	Kind Code (if known)			Yes	no
	2000-200357		Japan	July 18, 2000	Abstract	
	11-328266		Japan	November 30, 1999	Abstract	
	08-161500		Japan	June 21, 1996	Abstract	
	08-055133		Japan	February 27, 1996	Abstract	

NON PATENT LITERATURE DOCUMENTS

Examiner Initials	Include name of author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.		
Examiner Signature		Date Considered	

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. SEND TO: Assistant Commissioner for Patents, Washington, D.C. 20231.